



Statement of commitment to the principles of IFTS

I am personally committed to making sure that we trade fairly in Crown copyright information. To show the strength of my commitment, I have asked The National Archives to verify that the Trustees of the Imperial War Museum support this commitment in practice.

I will insist that we follow an open and transparent system of trading that meets the terms of the Competition Act 1998. My aim is that, in principle, we can meet all the needs of anyone who applies for a licence to re-use Crown copyright information for any purpose. If we are unable to provide information for re-use for any reason (e.g. sensitive content), we will provide full information about why the information is not available for re-use.

The role of Crown copyright information trading is written into our business model. We set prices, and methods for setting prices, in line with the role of information trading within IWM.

I am committed to reducing as far as possible the administrative burden on people who re-use Crown copyright information. I will make sure that we use processes for trading information that are similar to those of the rest of the public sector.

I will inform The National Archives about any complaints I receive that my organisation has broken this commitment, and I will investigate them thoroughly. If The National Archives decides to investigate a complaint, I will allow the investigation team to see the relevant staff and records.

A handwritten signature in black ink, which appears to read 'Diane Lees', is written in a cursive style.

Diane Lees
Director-General